## BCTGM - Local Dues Collection - FAQ's

## December 2014

- 1 Only one missed payment of the "current" month's obligation still due
  - Just remove entry line with the ( ) key
  - Result = next month will show two entries
- 2 Two missed payments with a W/D card being issued
  - Remove the 'current' month of dues with the ( ) key
  - Then on "old" month ZERO out the Dues, and change STATUS from M to W
- 3 W/D or Expel within the same month
  - Remove Zero out the dues
  - Change STATUS from M to W or E
- 4 Paying into future months (typically Local Officers)
  - Use the "+" key and find their Name
  - It will add an extra line for each month the "+" key is used
- 5 LOA = only one missed payment w/ no obligation of Dues because of No Work
  - Just change Dues to \$0
  - Result = Paid thru date increasing just like everyone else
- 6 Retrofitting partial past dues & balancing with company check
  - Remove the only existing "current" obligation
  - On Member form | Financial tab | establish the O/U amount
  - With BD program re-add person back with the (+) key.
  - If person only is paying the "dues amount" of obligation, remove the O/U
- 7 Not on MUMS "pre-list" but on Company Dues report
  - Suggest 1<sup>st</sup> using the "+" to determine if person is in MUMS at all.
  - If not found, then use the NEW MEMBER button to add to the edit list.
- 8 Receiving money due Local that has not been setup as O/U or as dues obligation
  - Money can be received and entered into In/Re amount,
  - Then right-click and change from IN to FEE and it will be money received
  - It will not effect balance of the member or what is due HQ.

- 9 Balancing MUMS, when Company sent in LESS THAN the correct amount of money:
  - Look in the Header, shows what everyone paid Trans Total i.e.: \$842.00
  - Enter the actual money received in Check Amt. i.e.: \$840.00
  - Therefore, \$842 is missing \$-2, which goes in the... Adj. Amt . i.e.: -2.00
  - This brings the SHOP into balance & gives the "green check mark" denoting that we are in balance and have printed the checkoff.
- 10 Balancing MUMS, when Company sent in MORE THAN the correct amount of money
  - Use a positive amount in the Adj. Amt. In above example to be in balance.
- 11 Receiving 2 or more checks within same month for the same month suggestion:
  - In the Header info, in the Check # box record "# of checks received"
  - In the Header record the totals in the Check Amt so you will balance
  - On the printout hand write the check numbers and the amounts of each.
- 12 Need to Post two months of dues within the same "per/capita" month & received 1 check
  - Go into the older month's (process control) [ mums-link Menu Bar & Setup ] make sure the older month PRE-LIST box is checked then manually check the POST box for the older month.
  - This will allow you to start the newer month's Pre-list and two months payments will be reflected for each person.
- 13 Need to Post two months of dues within the same "per/capita" month & received 2 checks
  - Process and complete the older month first, then do the newer month, keeping the DATE RECEIVED within the Per/capita month for each of the two checks.
- 14 Dues Refunds use Member form "side-button" called Ref/Adj
- 15 Individual payments after the shop is closed for 1 or 2 or a few random entries
  - Use Dues | Transaction Processing methods to record payments
  - Then Dues | Batch Processing to post the few entries.
  - Refer to MUMS Reference Manual Part II, Chapter 5 pages 4-10. Keep in mind that the Batch ID and the Date received should reflect the dues month of your Monthend Coversheet. Watch that the New Pd Thru Date becomes correct.
- 16 To receive a "Make-up Dues check" from a Shop for more than just a few Members as mentioned above in individual payments and after already posting the majority of the members.
  - Using BCLDCS (BD button or Torch icon) Go to the system control icon that looks like a Red Folder with White files icon called Process Control, Find feature at bottom called RESET PERIOD.
  - Confirm:— Are you sure that you want to RESET this PERIOD to allow an ADDITIONAL BATCH in the period with an OK.
  - Create a new prelist for prior partial already posted period and update as needed to match the 2<sup>nd</sup> check for same period.